

General Terms and Conditions

The terms and conditions below apply to all contracts concluded between **Konect Logistics** and the client:

- The container is made available for **4 to 5 working days** from the date of delivery. Beyond this period, an amount of **5 euro per day excl. VAT** will be charged and must be paid upon collection.
- If the container must be placed on public property, the client must apply to the municipality for a parking or placement permit at their own expense. After delivery, the client is solely responsible for this signage and for any civil or criminal offence.
- If the container must be placed on private property, the client must be present at the time of delivery. The client must indicate the desired location. **Konect Logistics** declines all liability for any damage related to the placement of the container. The client must provide the necessary protection to avoid any damage.
- Any damage to the container will be assessed and invoiced to the client.
- If the client expressly requests that the container be placed on private property (such as a driveway, garden or any other private space), the company declines all liability for any possible damage.
- Payment for the container must be made by bank transfer before delivery. Konect Logistics reserves the right to suspend delivery until full payment has been received.
- Any unpaid invoice (invoice, wasted trip, waiting time, etc.) will be subject to **2 reminders**. If payment is still not received after these reminders, the file will be transferred to a debt collection service and additional charges will apply.
- Waiting time for delivery or collection is 10 minutes; beyond that, **50 euro excl. VAT per 30 minutes** will be charged.
- Any wasted trip will be charged at **180 euro excl. VAT**. This means: **no space for the delivery of the container or blocked access during collection**.
- The client must contact the office to request collection of the container. **There is no need to notify the drivers.**
- If the client requests same-day collection at the last minute, an additional charge of **50 euro** will be invoiced, regardless of the reason.

Waste Acceptance Conditions

- **It is STRICTLY FORBIDDEN to place toxic, chemical, organic, medical or flammable waste, roofing materials, asbestos, silicone, full paint cans, tyres and textiles (clothes, rugs, carpets, mattresses, etc.) in the container.**
- To dispose of roofing materials or asbestos, simply contact the office, who will explain the procedure and direct you to the appropriate companies.
- **In the event of non-compliance**, the client will be charged additional fees depending on the quantity of waste as well as for the related administrative procedures.
- **Regarding mixed waste containing untreatable Class 2 waste, namely: Gyproc, plaster, insulation, plastic, household waste, wet paper, silicone, polystyrene, etc.**
 - The client is entitled to a maximum of 20%, which corresponds to 1 m³ for 8, 12 and 15 m³ containers.
 - 2 m³ of Class 2 waste for 20, 25 and 30 m³ containers.
- **In case of non-compliance, an additional charge of 250 euro per tonne will be applied.**
- **Konect Logistics** also offers rates for Class 2 waste only. You may call or send an email.
- Plaster and Ytong are considered mixed waste and not inert waste.
- Each container may contain a maximum of 10 tonnes, in accordance with applicable legislation. If this limit is exceeded, an overload surcharge will be applied as follows:

Mixed waste: 200 euro / tonne
Rubble: 100 euro / tonne
Soil: 100 euro / tonne
- Any excess in authorised volume or weight remains the responsibility of the client, who must bear all possible penalties, fines and additional costs.
- All waste is checked and photographed at the sorting centre.
- All bookings must be made by email or telephone at least 48 hours in advance.
- **Belgian law** shall apply to the legal relationship between **Konect Logistics** and the client.
- In the event of a dispute, only the courts of the Brussels district shall have jurisdiction.
- **KONECT LOGISTICS SRL**, trading under the commercial name **ProContainers**.